



F & P Mfg., Inc.



P.O. Box 4000, Tottenham, ON LOG 1W0

Regarding: Environmental Services Corporation (ESC) as HVAC Maintenance Contractor

To Whom It May Concern:

ESC has been my sole HVAC service provider for the 4 years that I have worked at F&P.

In that time they have provided service on site to complete a detailed preventative maintenance (PM) regime of their design. They have specified and installed air conditioning and radiant heating in addition to one-for-one replacement of existing equipment.

With a dedicated service contact and the support of other qualified technicians ESC has effectively implemented a PM program including service on: Rooftop packaged equipment, Heating/Ventilation equipment, cooling tower control equipment, walk-in refrigeration / freezing equipment as well as water chillers and refrigerant air dryers. I have used their gas pipefitting certifications on occasion to make small piping modifications and to remove gas piping in a timely manner.

We currently use the services of their technicians and mechanics for about 3 days a week, this is well distributed throughout the calendar year because equipment failures are discovered and remedied during routine cleaning and maintenance prior to the heating or cooling seasons.

With regular service on site and preventative checks in place, after-hours emergency service calls have been practically unheard of. We operate 24hrs and I post the after-hours service number “just-in-case”, knowing that they will take care of any critical service needs with their on-call service technicians.

In addition to the daily service records, I receive service reports detailing the parameters checked and totalizing the labour hours by type of technician; these and all other documents are sent to me in an electronic format. I can use this documentation to support our ISO procedures and prove regulatory compliance without getting buried in paper. Quotations and equipment specifications easily fit into our electronic requisition system to ensure quick delivery and keep everyone informed.

I would, without hesitation recommend ESC for all your HVAC needs.

Regards,

Dan Hamilton, B. Eng.
Supervisor – Plant Services Department
F&P Manufacturing Inc.